



Health Net of California, Inc. and
Health Net Life Insurance Company (Health Net)
Individual & Family Plans

Your Health Net Resource Tools

Health Net is here to help you find the answers you need

During the annual enrollment period and throughout the year, we want to make sure you know where to go to get the answers you need as you support your Individual & Family Plan (IFP) clients.

1. Visit MyHealthNetCA.com



Find everything you need to sell IFP. Sales materials, plan overviews, enrollment information, rates, and more are available at **MyHealthNetCA.com**. Plus, find materials and information to support your clients once they are enrolled.

Visit the IFP site today for the following resources and much more:

- Sales materials
- Care Keys
- Videos that help answer common coverage questions
- Ways to pay
- Pharmacy information
- Wellness
- Find a doctor

2. Log in to the secure Broker Portal



For access to your IFP account, log in to your secure broker account through **MyHealthNetCA.com** or go directly to **broker.brokersecureportal.com**. You will find a wealth of information, including:

- Application status
(**Note:** 2019 applications are found in the Eligibility, Status & Activity section.)
- Sales and quoting tools, including co-branded links
- IFP commission statements

3. Check out our FAQs or contact us



You'll find some of the most common questions and answers posted at **myhealthnetca.com/brokerfaq**.

If you still have questions, contact us directly:

- **Pre-enrollment questions**
Email **brokers@healthnet.com**
- **Post-enrollment questions**
Email **HN_Account_Services@healthnet.com**
- **Or call**
1-800-909-3447,
Monday through Friday,
9:00 a.m. to 5:00 p.m.

**Extended
hours during
open enrollment!**
Monday – Friday
9:00 a.m. – 6:00 p.m.
Saturday
9:00 a.m. – 2:00 p.m.