



2021 Changes to Your Plan

Effective January 1, 2021

These changes apply to the following plan:

Bronze 60 EnhancedCare PPO and Bronze 60 EnhancedCare PPO AI-AN

The following cost sharing changes apply to in-network benefits:

- Covered services for medical, mental disorders and chemical dependency conditions provided appropriately as telehealth services are covered on the same basis and to the same extent as covered services delivered in-person.
- Telehealth services through Teladoc will not be covered as of January 1, 2021. \$0 copayment telehealth consultations are covered through a new Health Net select telehealth services provider which will be [listed](#) on your 2021 Health Net ID card.
- Out-of-pocket maximum revised from \$7,800 individual/\$15,600 family to \$8,200 individual/\$16,400 family.
- Mental/behavioral health and substance use disorder outpatient services other than an office visit revised from 40% coinsurance up to \$65 (deductible waived) to 40% coinsurance up to \$65 (deductible applies).
- Mental/behavioral health and substance use disorder urgent care revised from visits 1-3 \$65 deductible waived, visits 4+ \$65 deductible applies to \$65 deductible waived.
- Mental/behavioral health and substance use disorder emergency facility revised from 40% deductible applies to \$0 deductible waived.
- Mental/behavioral health and substance use disorder emergency medical transportation revised from 40% deductible applies to \$0 deductible waived.