



2021 Changes to Your Plan

Effective January 1, 2021

These changes apply to the following plans:

Gold 80 PureCare One EPO and Gold 80 PureCare One EPO AI-AN

- Covered services for medical, mental disorders and chemical dependency conditions provided appropriately as telehealth services are covered on the same basis and to the same extent as covered services delivered in-person.
- Telehealth services through Teladoc will not be covered as of January 1, 2021. \$0 copayment telehealth consultations are covered through a new Health Net select telehealth services provider which will be [listed](#) on your 2021 Health Net ID card.
- Out-of-pocket maximum revised from \$7,800 individual/\$15,600 family to \$8,200 individual/\$16,400 family.
- Primary Care visit revised from a \$30 copayment to a \$35 copayment per visit.
- Vision examinations (for refractive eye examinations at an optometrist) (age 19 and over) revised from a \$30 copayment to a \$35 copayment per visit.
- Hearing examination (for diagnosis or treatment) revised from a \$30 copayment to a \$35 copayment per visit.
- Allergy injections revised from a \$30 copayment to a \$35 copayment.
- Medical social services revised from a \$30 copayment to a \$35 copayment per visit.
- Other Practitioner visit revised from a \$30 copayment to a \$35 copayment per visit.
- Outpatient rehabilitation and habilitation visits revised from a \$30 copayment to a \$35 copayment per visit.
- Urgent care visit revised from a \$30 copayment to a \$35 copayment per visit.
- Mental/behavioral health and substance use disorder outpatient office visit revised from a \$30 copayment to a \$35 copayment per visit.
- Mental/behavioral health and substance use disorder outpatient other than office visit revised from 20% coinsurance up to \$30 per visit to 20% coinsurance up to \$35 per visit.