



2021 Changes to Your Plan

Effective January 1, 2021

These changes apply to the following plans:

**Platinum 90 PureCare One EPO; Platinum 90 PureCare One EPO AI-AN;
Silver 73 PureCare One EPO; and Silver 94 PureCare One EPO**

- Covered services for medical, mental disorders and chemical dependency conditions provided appropriately as telehealth services are covered on the same basis and to the same extent as covered services delivered in-person.
- Telehealth services through Teladoc will not be covered as of January 1, 2021. \$0 copayment telehealth consultations are covered through a new Health Net select telehealth services provider which will be [listed](#) on your 2021 Health Net ID card.