



Babylon is healthcare anytime, right from your phone.

Health Net of California, Inc.
Health Net Life Insurance Company

John Q. Sample
123 Any Street
Anytown, US 12345-6789
[Barcode]

Dear <First Name>,

Health Net of California Inc. and Health Net Life Insurance Company (Health Net) has teamed up with Babylon to give you access to telehealth care at no additional cost for most plans through the Babylon app¹.

Talk to a doctor or therapist when you need it. Use our in-app tools to check your symptoms and get the insights you need to help manage your health.

Download the Babylon app to get started in minutes. Register with your special member access code: **HNCOM**

Babylon medical appointments are available 24/7. Babylon behavioral health appointments are available weekdays from 7am-7pm (PST). This means you can speak to a doctor or therapist when you need to. And, you can always check and monitor your symptoms in our app.

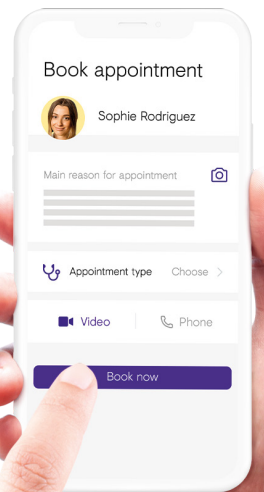
We're here to support you and help keep you healthy. Book your first appointment today.

Best of health,

Dr. Mark Shen, Pediatrician
Head of US Clinical Operations

Access video appointments 24/7¹

- Pediatrics
- Urgent Care
- Urgent Prescription Refills²
- Therapy/Counseling³
- Women's Health
- General Medicine
- Labs & X-rays⁴



98% of patients rate our services 4.9/5 stars

Get the answers you need with the Babylon app.

- Anxiety & Depression
- Cough & Sore Throat
- Rash, Fever & Pain
- Nutritional Advice
- Upset Stomach
- Cold & Flu
- Allergies
- & More!

Learn More at babylonhealth.com/us/hn

@babylonhealth | Babylon Health



Member Name:
John Q. Sample

Sign-up Code:
HNCOM

Babylon services are available to you through your Health Net plan.

Questions? We're here to help. Call: 1-800-475-6168 | Email: us-support@babylonhealth.com

Health Net Non Discrimination Notice and Language Assistance Program

Health Net complies with applicable federal civil rights laws and does not discriminate, exclude people or treat them differently on the basis of race, color, national origin, ancestry, religion, marital status, gender, gender identity, sexual orientation, age, disability, or sex.

Spanish:

ATENCIÓN: Si habla español, tiene servicios de asistencia de idiomas sin costo disponibles para usted. Llame al. 1-800-675-6110 (TTY: 711).

Chinese:

注意：如果您說中文或粵語，您可獲得免費語言協助服務。請致電 1-800-675-6110 (TTY: 711)。

In addition to the State of California nondiscrimination requirements (as described in benefit coverage documents), Health Net complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, ancestry, religion, marital status, gender, gender identity, sexual orientation, age, disability, or sex. Health Net contracts with Babylon to provide telehealth services. Babylon services are not intended to replace services from your physician, but are a supplemental service. Health Net of California, Inc. and Health Net Life Insurance Company (Health Net) are subsidiaries of Health Net, LLC. Health Net is a registered service mark of Health Net, LLC. All rights reserved.

¹ Babylon appointments are available at no cost to most Health Net members but some members may have a co-pay. Please refer to your health coverage document for more information.

² Access to telehealth services does not guarantee that a prescription will be written.

³ Behavioral health services are available weekdays 7am–7pm.

⁴ Labs and X-rays may be ordered by Babylon providers if medically necessary.

Babylon takes measures to make sure your data is secure in our application. See our Notice of Privacy Practices to learn how we handle your data. Available for iPhone & Android devices.

babylonhealth.com/us/hipaa-privacy-practices

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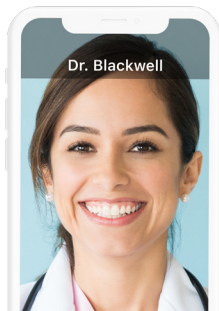
Email: us-support@babylonhealth.com

Web: babylonhealth.com/us/hn

  @babylonhealth |  Babylon Health

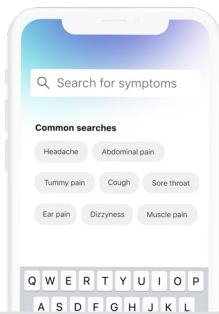
Babylon is Healthcare

Anytime, Right from Your Phone.



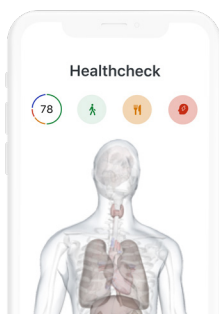
Talk to a doctor or therapist whenever you need

Doctors and therapists available through the Babylon app can give you medical advice, prescribe urgent medication refills for pickup at your pharmacy, and more!



Feeling off? Check your symptoms instantly

Describe what's wrong to our AI-powered Symptom Checker and we'll point you towards potential causes and provide you options for best next steps to take towards a healthier you.



Understand your health with Healthcheck

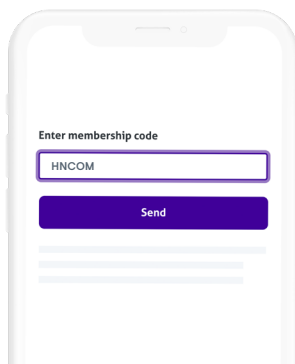
Use Babylon's Healthcheck tool to get a full run-down on your overall current health state. It'll help you identify your risk factors and learn how to stay healthy long-term.

Download the App and Get Started in Minutes.



Download the app

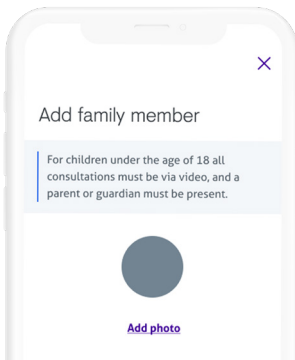
Search for Babylon in the App Store or on Google Play, or scan the QR code to the left.



Register yourself

When prompted for a membership code enter: **HNCOM**

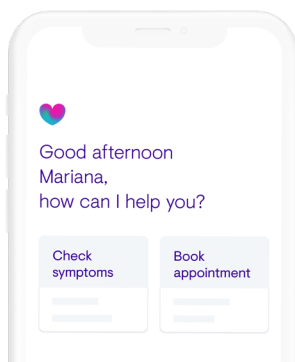
Use this code to access Babylon video appointments.



Add children under 18

Tap the **Profiles** tab and select **Add Family Member**.

Note: If you are a parent or guardian setting up an account for a child under 18, register first and add the child to your account. You do not have to be covered by Health Net to register your child.



Schedule an appointment

Tap **Book Appointment** on the home page to schedule a virtual visit for you or a child.

Translation services are free of charge. Just tap "Request a Translator" when you book your appointment.



DO NOT PRINT Address window is for placement only

**Babylon is healthcare anytime,
right from your phone.**

Babylon Health | 801 Barton Springs Rd. | Austin, TX 78704



Member Name:
John Q. Sample

Sign-up Code:
HNCOM

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