



Your Health Coverage Tools

3 ways to get fast answers and support

Do you have questions about your Health Net of California, Inc. or Health Net Life Insurance Company (Health Net) coverage? Here are three ways to help you get answers as a member, and they're available to you anytime day or night.

1. Connect to your personal online account



Access your personal health coverage information anytime by logging in as a member at **myhealthnetca.com**. If you haven't set up your account yet, select *For Members* and follow the steps to create your account.

With an online account, you can:

- Print a temporary ID card
- Review your health plan and pharmacy benefits
- Change your PCP
- Get health plan materials and more
- Set up auto bill pay

2. Access your account details on-the-go



Bring your personal Health Net plan coverage information with you by downloading our mobile app. When you go mobile, you can access your ID card, look up your doctor's contact information and pay your premium.

Use the app today by following these simple steps:

- Visit the App Store or Google Play
- Use a single login (user name and password) for both your online member account and the mobile app
- Search for the My Health Net CA app

3. Get answers to common questions



In our continued commitment to do our part to serve you better, we've provided answers to many of the common questions we receive daily. Check out our Member FAQs at **www.myhealthnetca.com/memberfaq**. If you still have questions, please call our Customer Contact Center at the number listed on your ID card.