Health Net of California, Inc. (Health Net)

Individual & Family Plans

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Your Health Net Resource Tools

HEALTH NET IS HERE TO HELP YOU FIND THE ANSWERS YOU NEED

During the annual enrollment period and throughout the year, we want to make sure you know where to go to get the answers you need as you support your Individual & Family Plan (IFP) clients.

1. Visit MyHealthNetCA.com

Find everything you need to sell IFP. Sales materials, plan overviews, enrollment information, rates, and more are available at **MyHealthNetCA.com.** Plus, find materials and information to support your clients once they are enrolled.

Visit the IFP site today for the following resources and much more:

- Get contracted
- Sales material
- Ways to pay
- Videos that help answer coverage questions
- Pharmacy
- Wellness and other care options
- Find a provider

2. Log in to the secure Broker Portal

For access to your IFP account, log in to your secure broker account through **MyHealthNetCA.com** or go directly to **broker.brokersecureportal.com.** You will find a wealth of information, including:

- Review your book of business
- Access to your commission statements
- Check your clients eligibility, application status and activity
- Alerts for turning 65, turning 26 and past due notices
- Order ID cards and print a copy of the ID card
- Sales and quoting resources
- Access renewal letters on the broker portal
- Support tools and more!

3. Check out our FAQs or contact us

You'll find some of the most frequently asked questions and answers posted at **myhealthnetca.com/brokerfaq.**

If you still have questions, contact us directly:

- Pre-enrollment questions email: **brokers@healthnet.com**
- Post-enrollment questions email: **HN_Account_Services@healthnet.com**
- Or call: **800-909-3447,** Monday through Friday, 9 a.m.–5 p.m. (Closed 12–1 p.m.)